

The Collaborative Update

December 2017



LEFT TO RIGHT - LYN MORGAIN, CHRISTOPHER CARTER, SHANNON HARVEY, CRAIG HASSED, GEORGE JELINEK, NIGEL FIDGEON.

Looking back at 2017

Our fifth annual forum held at The Royal Melbourne Hospital on 8 November was another great success, with strong guest speakers and panel members, followed by an engaging alliancing masterclass. This year's forum focused on the reorientation of the health system to recognise the importance of supporting patients to manage their health and wellbeing in their homes and communities.

Key themes discussed to drive this change included:

- The importance of working in partnership and building trust between organisations
- Planning programs starting with a focus on patient outcomes
- Using data to promote evidence based practice and enable a system that is responsive to patient needs
- Supporting our workforce to work collaboratively in a changing environment
- Trusting our workforce to develop creative solutions
- Ensuring the consumer voice is part of program planning and development

Formed in 2012, The Collaborative is a partnership between The Royal Melbourne Hospital, North Western Melbourne Primary Health Network (NWMPHN), cohealth and Merri Health.

The Collaborative works together to improve patient care, outcomes and pathways for our shared community in the inner north west of Melbourne. The focus of activities for The Collaborative is on the interface between acute and primary care.



The Collaborative

working together for better health



cohealth

 The Royal
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Shark Tank 2017

Staff from across the four partners organisations came together to generate ideas and collaborate on improving health outcomes for our shared population as part of our 'Shark Tank' initiative.

The Shark Tank was a great opportunity to build capacity in the member organisations for working in partnership and presenting a 'pitch'.

The Shark Tank involved a 3-stage process:

1. A facilitated design workshop: working on ideas in their formative stages, developing these and learning the art of how to turn these ideas into pitches
2. Short-listing of pitches: groups submitted their ideas to a selection panel for the opportunity to pitch to the 'Sharks' (AKA CEOs or Board members from the four organisations)
3. The pitch event: seven selected teams delivered a five minute pitch to panel of CEOs/Board members from the four organisations, followed by Q&A from the panel

Three projects were selected to be supported by the Collaborative:

1. Inpatient rehabilitation to community health: improving pathways to optimise patient care led by cohealth
2. Shoulder Assessment Management Service (SAMS) led by The Royal Melbourne Hospital
3. Telling the patient's journey across the system led by North Western Melbourne PHN



2018 is sure to present new opportunities and lots of work for a new Collaborative Manager.

Wishing you a restful holiday season and we look forward to working with you again in the new year.



This year the Collaborative also oversaw:

- Stepping Up Implementation project – seeks to reorient clinical roles to achieve better management of type 2 diabetes in general practice and improve patient outcomes.
- Advance Care Planning (ACP) Connecting Care project – The project aim was to test and evaluate the effectiveness of utilising a secure messaging platform to share ACP information between services.
- Chronic Heart Failure Project – Improving continuity of care for patients between Acute services and the community.

Getting involved

We are always on the look out for ways of engaging health professionals from the four organisations in our activities.

If you have ideas or want more information contact: [Stacey Dempsey@nwmphn.org.au](mailto:Stacey.Dempsey@nwmphn.org.au)

www.collaborative.org.au

or join us on

Twitter: @Collab_Melb

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