

The Collaborative Update

December 2016



Formed in 2012, The Collaborative is a partnership between The Royal Melbourne Hospital, North Western Melbourne Primary Health Network, cohealth and Merri Health.

The Collaborative works together to improve patient care, outcomes and pathways for our shared community in the inner north west of Melbourne. The focus of activities for The Collaborative is on the interface between acute and primary care.

What we worked on in 2016

- Defining the focus of The Collaborative into priority areas: Chronic Disease, End of Life and Digital Health.
- Building a culture of a collaboration through an annual forum, risk stratification workshop and providing opportunities to engage with health care leaders. This year we welcomed Dr Stephen Duckett and Professor Sir Michael Marmot who participated in Q&A sessions with our Chief Executives and staff.
- Exploring the sharing of data and shared metrics to guide decision making.
- Launching a new chronic heart failure project (funded by DHHS) aiming to improve the transition of care to the community for patients.
- The Advance Care Planning (ACP) team worked to:
 - finalise quality improvement projects,
 - develop organisational policies and procedures,
 - clarify roles of organisations and staff in ACP,
 - support access to ACP education and roll out resources to support staff across organisations. The team also identified processes to improve communication of ACP information between health care settings
- We began to look at the rising risk population in our catchment via a workshop with The Advisory Board.
- The Digital Health group developed an eReferral proposal and implemented a secure messaging project with the ACP team.

Congratulations to our BAMS Team

Innovation and Collaboration in Action - Back pain Assessment & Management Service (BAMS) in Primary Care won the 2016 Victorian Public Healthcare award for providing alternative care paths.



The Collaborative

working together for better health

cohealth

 The Royal
Melbourne Hospital

 Merri Health
Healthcare that moves with you

phn
NORTH WESTERN
MELBOURNE
An Australian Government Initiative

What is coming in 2017

Culture of collaboration and leadership

A series of breakfast meetings will give staff across The Collaborative the opportunity to hear from both international and local healthcare leaders.

Diabetes

Implementing the Stepping Up model of care project involving re-orientating clinical roles to use existing resources in a smarter way. A diabetes leadership group will also be formed.

Data analytics

A working group is being established to support the development of project level indicators and shared metrics in the key priority areas

HealthPathways

The Collaborative will also look to strengthen its work in reducing variation in healthcare delivery via embedding HealthPathways in projects.

Client Feedback

Continuing to ensure consumer participation in our work.

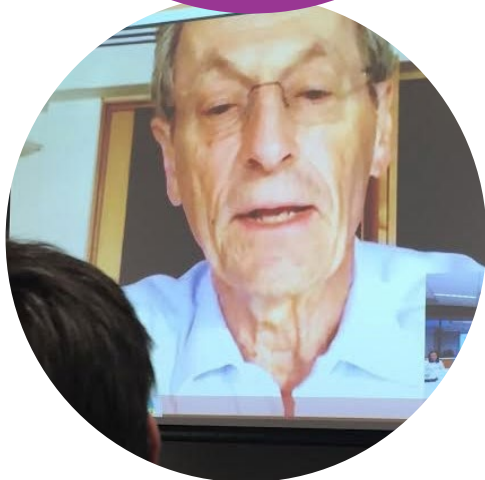
Rising Risk

Pursuing this work with two selected cohorts including men with diabetes and depression, and men experiencing homelessness.



"Look for solutions globally, adapt the solution to the local environment and implement! It is important to adopt consistent metrics to assist the implementation across different environments/contexts. Newer is not always better".

**Panel discussion at
The Collaborative Annual
Forum 2016**



FRONT PAGE IMAGE SHOWS REPRESENTATIVES OF THE COLLABORATIVE GOVERNANCE GROUP: LEFT TO RIGHT- CHRISTOPHER CARTER, ADAM HORSBURGH, LYN MORGAIN, NIGEL FIDGEON, ELISE DAVIES, JACQUI MCKENZIE, DIANNE COUCH AND FIONA HERCO.

Collaborative Shark Tank

The Collaborative will trial a shark tank approach. Staff will have the opportunity to pitch ideas to the CEOs of The Collaborative, that are focused on improving patient care at the acute and primary care interface.

This will include a pre-workshop that focusses on concept development, evaluation and pitching.



Getting involved

We are always on the look out for ways of engaging health professionals from the four organisations in our activities.

If you have ideas or want more information contact: Jacqui McKenzie, The Collaborative Project Manager, jacqui.mckenzie@nwmpnhn.org.au

www.collaborative.org.au
or join us on
Twitter: @Collab_Melb

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